



- 1 Create WayPay Account >
- 2 Personal Information >
- 3 Business Information >
- 4 Service Agreement >
- 5 Banking Information >
- 6 Supplier Information

Confirm Your Identity

To finish setting up your WayPay account, we need to confirm who you are with a personal identification check.

Do you agree to provide your consent for a personal identification check?

A consumer credit reporting agency or an ID verification company will conduct the check. It won't affect your credit rating.

Yes, I agree

I understand that I need to consent to this identification check to proceed.

Selected

No, I don't agree

I understand that I won't be able to proceed without an identification check.

Select

Back

Cancel

Continue



- 1 [Create WayPay Account](#) > 2 [Personal Information](#) > 3 [Business Information](#) > 4 [Service Agreement](#) > 5 [Banking Information](#) > 6 [Supplier Information](#)

Verify Your Identity Using Your Government-Issued ID

Before you start

Download the RBC Mobile app to scan your driver's licence or passport. You can do this without signing in, even if you're not an RBC client.

We'll quickly and securely compare your ID photo to a selfie in order to protect against fraud and make sure it's really you.

If you don't have the app when you scan the code below, you'll be prompted to install it. Once you're verified, you can delete the app.

We'll keep the ID data that we need to verify your identity, including your name, date of birth, and your ID type, number and expiry date.

Your ID and selfie images will only be kept on file for 90 days. After that, we'll erase them.



Make sure you have the latest version of the RBC Mobile app installed on your mobile device (Android 8+ or iOS 11+). Look for it on Google Play or the App Store.

Verify your identity

- 1 Select the type of identification you want to use – driver's licence or passport – then generate a QR code.
Make sure to use a passport or driver's license that hasn't expired, and that you're the age of majority in your province or territory.

Identification Type

Driver's License – Canada 

[Generate QR Code](#)

- 2 Once you've generated the QR code, it will appear below. Open your device's camera app and position it so the code appears in the camera's viewfinder.
- 3 If you're prompted to install the app, please return here afterward to re-scan the QR code. Then, follow the prompts on your mobile device to verify your identity.

 Please continue to the next step only after you've finished verifying your identity on the RBC mobile app.

[Back](#)

[Cancel](#)

[Continue](#)

- 1 Create WayPay Account >
- 2 Personal Information >
- 3 Business Information >
- 4 Service Agreement >
- 5 Banking Information >
- 6 Supplier Information

Verify Your Identity Using Your Government-Issued ID

Before you start

Download the RBC Mobile app to scan your driver's licence or passport. You can do this without signing in, even if you're not an RBC client.

We'll quickly and securely compare your ID photo to a selfie in order to protect against fraud and make sure it's really you.

We'll keep your ID and selfie images on file for 90 days. After that, we'll erase them.

If you don't have the app when you scan the code below, you'll be prompted to install it. Once you're verified, you can delete the app.



Make sure you have the latest version of the RBC Mobile app installed on your mobile device (Android 8+ or iOS 11+). Look for it on Google Play or the App Store.

The age of majority in Alberta, Manitoba, Ontario, Quebec, Prince Edward Island and Saskatchewan is 18 years of age.
 The age of majority in British Columbia, New Brunswick, Newfoundland and Labrador, Northwest Territories, Nova Scotia, Nunavut and Yukon is 19 years of age.

Verify your identity

- 1 Select the type of identification you want to use – driver's license or passport – then generate a QR code. Make sure to use a passport or driver's license that hasn't expired, and that you're the age of majority in your province or territory.

Identification Type

Driver's License – Canada

[Generate QR Code](#)

- 2 Once you've generated the QR code, it will appear below. Open your device's camera app and position it so the code appears in the camera's viewfinder.



Ensure the "Scan QR codes" feature is turned on in your camera settings.

After you've scanned the QR code, **please don't close your browser or leave this page**, as that will invalidate the QR code and affect the process.

- 3 If you're prompted to install the app, please return here afterward to re-scan the QR code. Then, follow the prompts on your mobile device to verify your identity.

Please continue to the next step only after you've finished verifying your identity on the RBC mobile app.

- 1 Create WayPay Account
- 2 Personal Information
- 3 Business Information
- 4 Service Agreement
- 5 Banking Information
- 6 Supplier Information

We Need to Verify Your Identity

Use the RBC Mobile app to scan your driver's license or passport



We'll quickly and securely compare your ID photo to a selfie to protect against fraud and make sure it's really you.

Once you're verified, we won't save your pictures

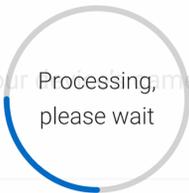
1 Please make sure you have the latest version of the RBC Mobile app installed on your mobile device. If you don't have it, you'll be prompted to install it.

2 Select the type of identification you want to use – driver's license or passport.

Identification Type Province

Driver's License – Canada Ontario

3 Click to generate a QR code, then open your camera app and position it so the code appears in the camera's viewfinder.





Generate Code

 Once you've scanned the QR code, please don't close your browser or leave this page, and please don't make any changes on this page, as that will generate a new QR code and affect the process.

4 If you're prompted to install the app, please return here afterward to rescan the QR code. Then, follow the prompts on your device to verify your identity.

[Need more help?](#)

Back

Cancel

Continue

- 1 Create WayPay Account >
- 2 Personal Information >
- 3 Business Information >
- 4 Service Agreement >
- 5 Banking Information >
- 6 Supplier Information

Your Identity Has Been Verified

Here's the information we got from your ID. We'll use it to open your account.



Name

Oana Romaniuc

Make sure your name appears as it is on your ID. If you want to change how your name appears, continue opening your account and then contact us to update it.

Date of Birth

March 30, 1990

ID Type

Passport

Jurisdiction

Canada

ID Number

123456789012

By selecting Continue, you confirm the above information is correct.

Back

Cancel

Continue

- 1 Create WayPay Account >
- 2 Personal Information >
- 3 Business Information >
- 4 Service Agreement >
- 5 Banking Information >
- 6 Supplier Information

Your Occupation and Tax Information

Please tell us a little bit more about yourself.

All fields are required unless marked optional.

Occupation and Tax Information

Occupation

Occupation Description

Occupation description field is conditional based on what occupation is selected

Are you a resident of Canada for tax purposes?

- Yes
- No

Province

If no, hide province selector

Are you a resident of any foreign country for tax purposes?

- Yes
- No

Foreign Country

If no, hide country selector

[Add another foreign country](#)

By selecting Continue, you confirm the above information is correct.

- 1 Create WayPay Account >
- 2 Personal Information >
- 3 Business Information >
- 4 Service Agreement >
- 5 Banking Information >
- 6 Supplier Information

Confirm Your Identity

To finish setting up your WayPay account, we need to confirm who you are with a personal identification check.

Do you agree to provide your consent for a personal identification check?

A consumer credit reporting agency will conduct the identification check. It won't affect your credit rating.

<p>Yes, I agree</p> <p>I understand that I need to consent to this identification check to proceed.</p> <p>Select</p>	<p>No, I don't agree</p> <p>I understand that I won't be able to proceed without an identification check.</p> <p>Selected</p>
--	--

Are you sure?

We need your consent to confirm your identity with a personal identification check to finish setting up your WayPay account online. If you don't consent, you'll need to contact us to proceed with opening your account.

Back

Cancel

Save & Continue



Are you sure you want to go back?

If you leave now, your information won't be saved and you'll still need to verify your identity later.

Yes, Go Back

No, Continue



Your ID Verification Is Incomplete

Finish verifying your identity on the RBC mobile app so you can continue setting up your account.

OK

- 1 Create WayPay Account >
- 2 Personal Information >
- 3 Business Information >
- 4 Service Agreement >
- 5 Banking Information >
- 6 Supplier Information

Your Identity Couldn't Be Verified



Due to technical difficulties, we were unable to confirm your identity.
Please try again.

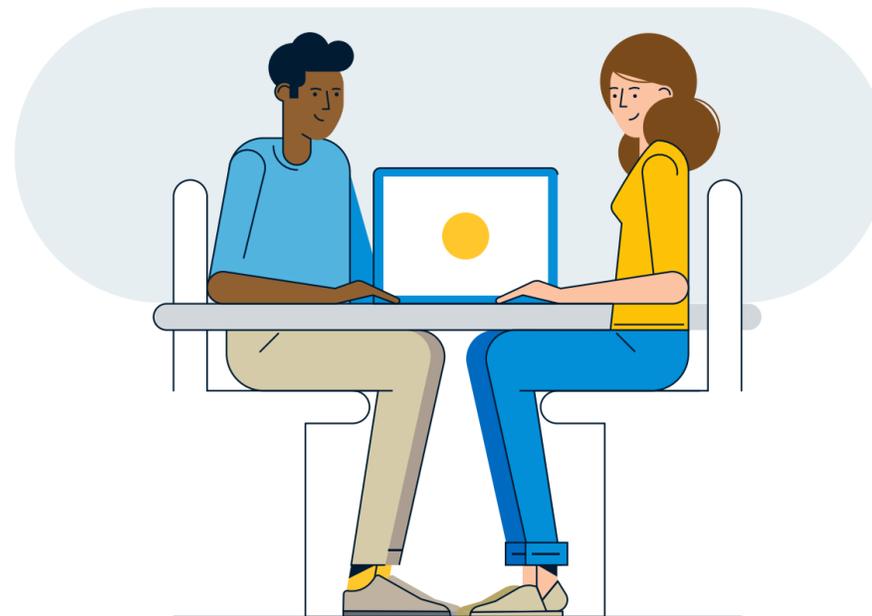
Try Again

We Can't Finish Opening Your Account Online

If you'd like to continue opening an account with us, send us a note to support@waypay.ca.

A customer care representative will contact you shortly. Thank you for your interest in WayPay.

[Go To
Dashboard](#)





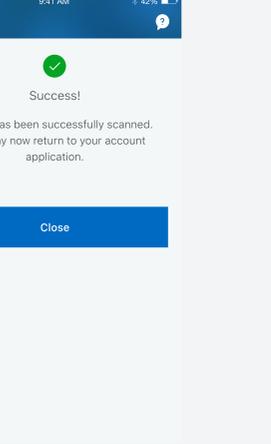
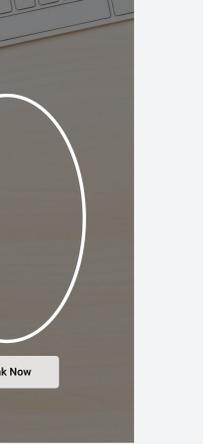
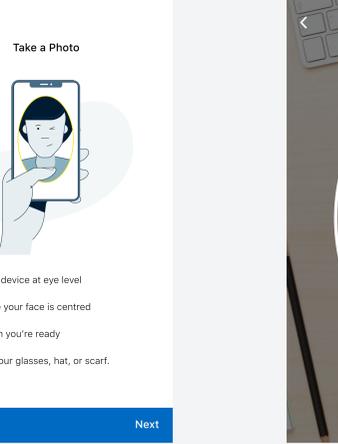
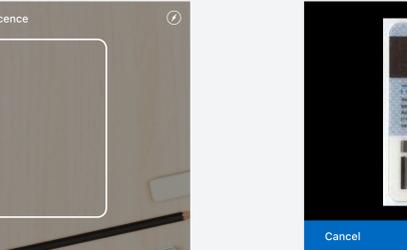
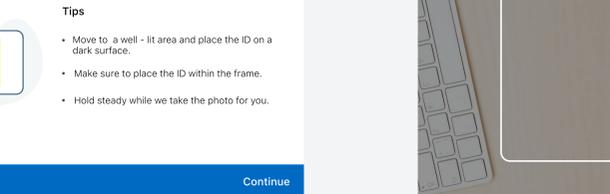
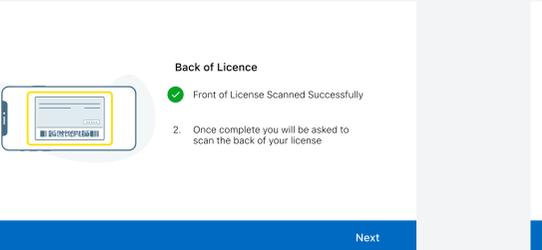
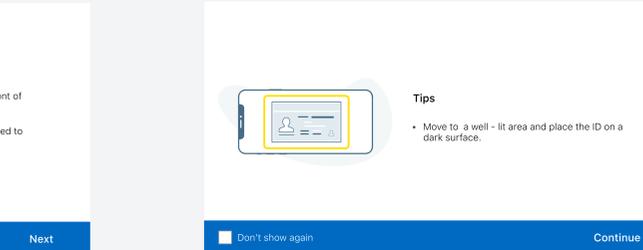
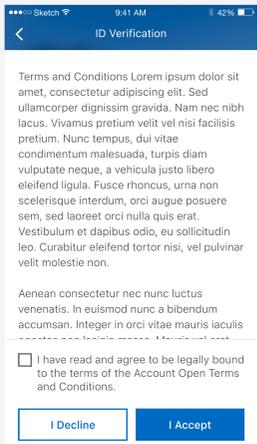
 **Your Identity Couldn't Be Verified**

We were unable to confirm your identity because your ID has expired or isn't valid. Please try again with a valid ID.

[Try Again](#)

See following Figma link for full MITEK IDV flow:

<https://www.figma.com/file/cXNtGp71STZvKgJdJL1gdcP7/Ready-for-Dev-Mitek-IDV?node-id=0%3A1>



[Create WayPay Account](#)

②

[Personal Information](#)

③

[Business Information](#)

④

[Service Agreement](#)

⑤

[Banking Information](#)

⑥

[Supplier Information](#)

Verify Your Identity Using Your Government-Issued ID

Before you start

- Download the RBC Mobile app to scan your driver's licence or passport. You can do this without signing in, even if you're not an RBC client.
- We'll quickly and securely compare your ID photo to a selfie in order to protect against fraud and make sure it's really you.
- If you don't have the app when you scan the code in the next step, you'll be prompted to install it. Once you're verified, you can delete the app.
- We'll keep your ID and selfie images on file for 90 days. After that, we'll erase them.
- We'll only keep the ID data we need to verify your identity, including your name, date of birth, and your ID type, number and expiry date.



Make sure you have the latest version of the RBC Mobile app installed on your mobile device (Android 8+ or iOS 11+). Look for it on Google Play or the App Store.

[Back](#)[Cancel](#)[Continue](#)



- 1 [Create WayPay Account](#) > 2 [Personal Information](#) > 3 [Business Information](#) > 4 [Service Agreement](#) > 5 [Banking Information](#) > 6 [Supplier Information](#)

Verify Your Identity Using Your Government-Issued ID

- 1 Select the type of identification you want to use – driver’s license or passport – then generate a QR code.
Make sure to use a passport or driver’s license that hasn’t expired, and that you’re the age of majority in your province or territory.

Identification Type

[Generate QR Code](#)

- 2 Once you’ve generated the QR code, it will appear below. Open your device’s camera app and position it so the code appears in the camera’s viewfinder.
- 3 If you’re prompted to install the app, please return here afterward to re-scan the QR code. Then, follow the prompts on your mobile device to verify your identity.



Please continue to the next step only after you've finished verifying your identity on the RBC mobile app.

[Back](#)

[Cancel](#)

[Continue](#)

- 1 [Create WayPay Account](#) > 2 [Personal Information](#) > 3 [Business Information](#) > 4 [Service Agreement](#) > 5 [Banking Information](#) > 6 [Supplier Information](#)

Verify Your Identity Using Your Government-Issued ID

- 1 Select the type of identification you want to use – driver’s license or passport – then generate a QR code.
Make sure to use a passport or driver’s license that hasn’t expired, and that you’re the age of majority in your province or territory.

Identification Type

Driver’s License – Canada 

[Generate QR Code](#)

- 2 Once you’ve generated the QR code, it will appear below. Open your device’s camera app and position it so the code appears in the camera’s viewfinder.



 Ensure the “Scan QR codes” feature is turned on in your camera settings.

After you’ve scanned the QR code, please don’t close your browser or leave this page, as that will invalidate the QR code and affect the process.

- 3 If you’re prompted to install the app, please return here afterward to re-scan the QR code. Then, follow the prompts on your mobile device to verify your identity.

 Please continue to the next step only after you’ve finished verifying your identity on the RBC mobile app.

[Back](#)

[Cancel](#)

[Continue](#)

- 1 [Create WayPay Account](#) > 2 [Personal Information](#) > 3 [Business Information](#) > 4 [Service Agreement](#) > 5 [Banking Information](#) > 6 [Supplier Information](#)

We Need to Verify Your Identity



Use the RBC Mobile app to scan your driver's license or passport.

We'll quickly and securely compare your ID photo to a selfie in order to protect against fraud and make sure it's really you.

Once you're verified, we won't save your pictures

Before you start

- Make sure to use a passport or driver's license that hasn't expired, and that you're the age of majority in your province or territory.
- Please make sure you have the latest version of the RBC Mobile app installed on your mobile device (Android 8+ or iOS 11+). Look for it on Google Play or the App Store. If you don't have the app, you'll be prompted to install it.

- 1 Select the type of identification you want to use – driver's license or passport – then generate a QR code.

Identification Type

Driver's License – Canada

Province

Select

Generate Code

- 2 Once you've generated the QR code, it will appear below. Open your device's camera app and position it so the code appears in the camera's viewfinder.

- 3 If you're prompted to install the app, please return here afterward to re-scan the QR code. Then, follow the prompts on your mobile device to verify your identity.

Please continue to the next step only after you've finished verifying your identity on the RBC mobile app.

Back

Cancel

Continue

We Need to Verify Your Identity



Use the RBC Mobile app to scan your driver's license or passport.

We'll quickly and securely compare your ID photo to a selfie in order to protect against fraud and make sure it's really you.

Once you're verified, we won't save your pictures

Before you start

- Make sure to use a passport or driver's license that hasn't expired, and that you're the age of majority in your province or territory.
- Please make sure you have the latest version of the RBC Mobile app installed on your mobile device (Android 8+ or iOS 11+). Look for it on Google Play or the App Store. If you don't have the app, you'll be prompted to install it.

- 1 Select the type of identification you want to use – driver's license or passport – then generate a QR code.

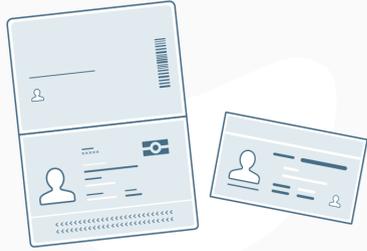
Identification Type	Province	Generate Code
Driver's License – Canada 	Select 	

- 2 Once you've generated the QR code, it will appear below. Open your device's camera app and position it so the code appears in the camera's viewfinder.
- 3 If you're prompted to install the app, please return here afterward to re-scan the QR code. Then, follow the prompts on your mobile device to verify your identity.

[Back](#)

[Cancel](#)

We Need to Verify Your Identity



Use the RBC Mobile app to scan your driver's license or passport.

We'll quickly and securely compare your ID photo to a selfie in order to protect against fraud and make sure it's really you.

Once you're verified, we won't save your pictures

Before you start

- Make sure to use a passport or driver's license that hasn't expired, and that you're the age of majority in your province or territory.
- Please make sure you have the latest version of the RBC Mobile app installed on your mobile device (Android 8+ or iOS 11+). Look for it on Google Play or the App Store. If you don't have the app, you'll be prompted to install it.

- 1 Select the type of identification you want to use – driver's license or passport – then generate a QR code.

Identification Type	Province	Generate Code
<input type="text" value="Driver's License – Canada"/>	<input type="text" value="Ontario"/>	

- 2 Once you've generated the QR code, it will appear below. Open your device's camera app and position it so the code appears in the camera's viewfinder.



 Ensure the "Scan QR codes" feature is turned on in your camera settings.

After you've scanned the QR code, **please don't close your browser or leave this page**, as that will invalidate the QR code and affect the process.

- 3 If you're prompted to install the app, please return here afterward to re-scan the QR code. Then, follow the prompts on your mobile device to verify your identity.

Please continue to the next step only after you've finished verifying your identity on the RBC mobile app.

[Back](#)[Cancel](#)[Continue](#)

- 1 [Create WayPay Account](#) > 2 [Personal Information](#) > 3 [Business Information](#) > 4 [Service Agreement](#) > 5 [Banking Information](#) > 6 [Supplier Information](#)

We Need to Verify Your Identity



Use the RBC Mobile app to scan your driver's license or passport.

We'll quickly and securely compare your ID photo to a selfie in order to protect against fraud and make sure it's really you.

Once you're verified, we won't save your pictures

Before you start

- Make sure to use a passport or driver's license that hasn't expired, and that you're the age of majority in your province or territory.
- Please make sure you have the latest version of the RBC Mobile app installed on your mobile device (Android 8+ or iOS 11+). Look for it on Google Play or the App Store. If you don't have the app, you'll be prompted to install it.

- 1 Select the type of identification you want to use – driver's license or passport – then generate a QR code.

Identification Type	Province	Generate Code
Driver's License – Canada	Ontario	

- 2 Once you've generated the QR code, it will appear below. Open your device's camera app and position it so the code appears in the camera's viewfinder.

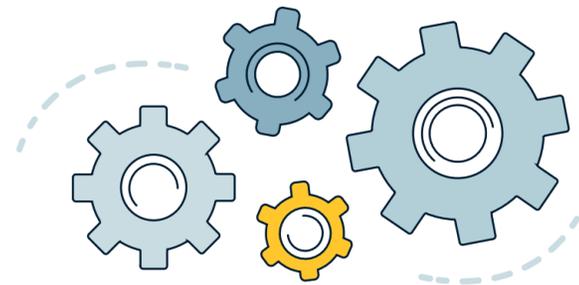
- 3 If you're prompted to install the app, please return here afterward to re-scan the QR code. Then, follow the prompts on your mobile device to verify your identity.

Please continue to the next step only after you've finished verifying your identity on the RBC mobile app.

[Back](#)[Cancel](#)[Continue](#)

- 1 [Create WayPay Account](#) >
- 2 [Personal Information](#) >
- 3 [Business Information](#) >
- 4 [Service Agreement](#) >
- 5 [Banking Information](#) >
- 6 [Supplier Information](#)

Your Identity Couldn't Be Verified



We were unable to confirm your identity because your ID has expired or isn't valid. Please try again with a valid ID.

[Go To Dashboard](#)

[Try Again](#)

- 1 Create WayPay Account >
- 2 Personal Information >
- 3 Business Information >
- 4 Service Agreement >
- 5 Banking Information >
- 6 Supplier Information

We Need to Verify Your Identity



Use the RBC Mobile app to scan your driver's license or passport.

We'll quickly and securely compare your ID photo to a selfie to protect against fraud and make sure it's really you.

Once you're verified, we won't save your pictures

Please make sure you have the latest version of the RBC Mobile app installed on your mobile device (Android 8+ or iOS 11+). Look for it on Google Play or the App Store. If you don't have the app, you'll be prompted to install it.

- 1 Select the type of identification you want to use – driver's license or passport – then generate a QR code.

Identification Type

Driver's License – Canada

Province

Ontario

Generate Code

- 2 Once you've generated the QR code, it will appear below. Open your device's camera app and position it so the code appears in the camera's viewfinder.



After you've scanned the QR code, please don't close your browser or leave this page, as that will invalidate the QR code and affect the process.

- 3 If you're prompted to install the app, please return here afterward to re-scan the QR code. Then, follow the prompts on your mobile device to verify your identity.

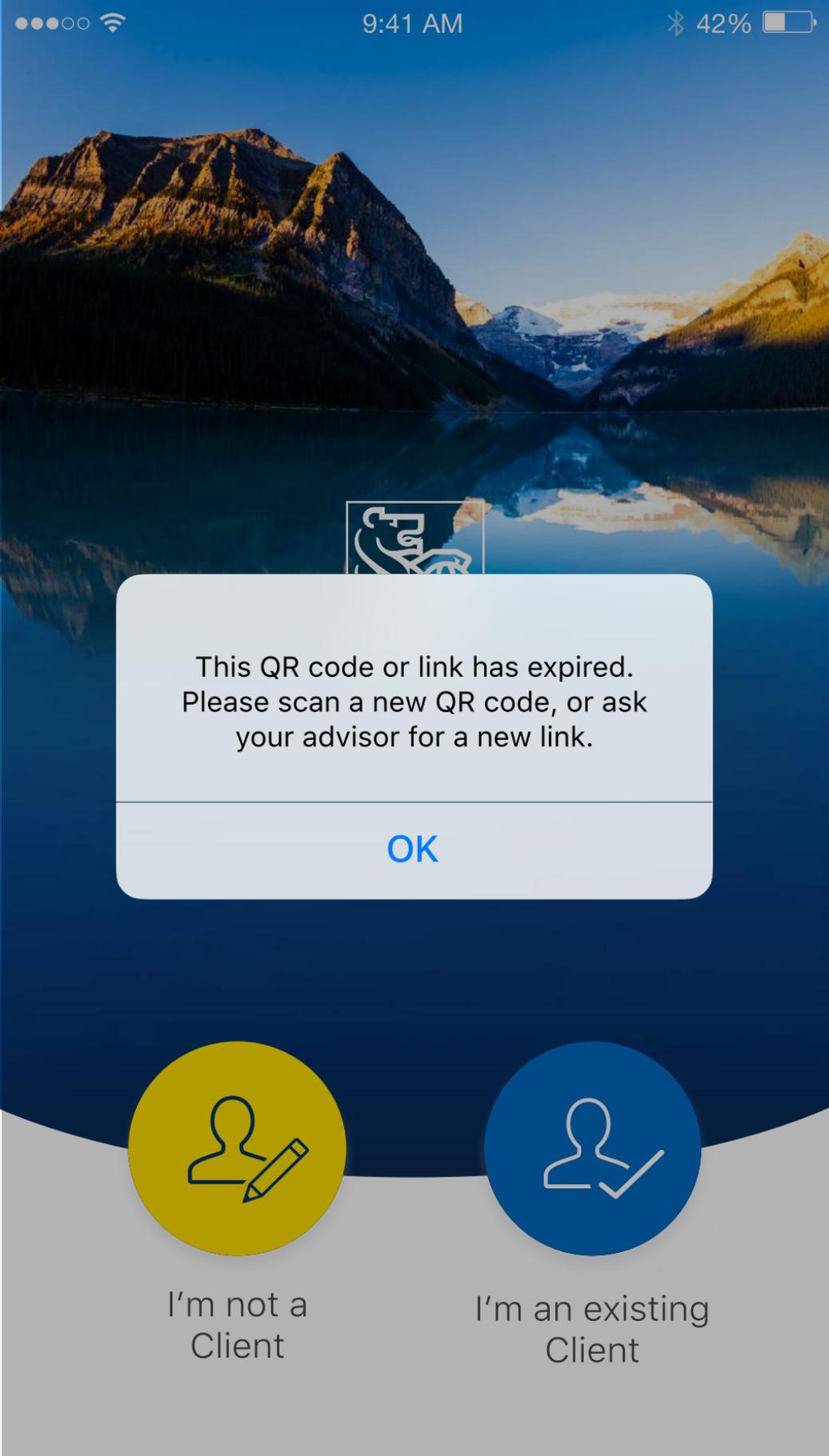
Need more help?



Back

Cancel

Continue

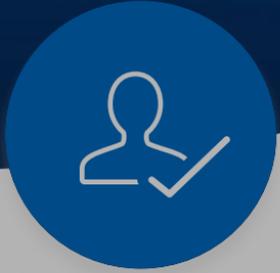


This QR code or link has expired.
Please scan a new QR code, or ask
your advisor for a new link.

OK



I'm not a
Client



I'm an existing
Client



Learn more about RBC Mobile app.

Explore RBC Mobile

This QR code or link has expired.
Please scan a new QR code, or ask your advisor for a new link.

OK

Learn More about our Products

Whatever you need, we've got you covered.

[Learn More](#)

Did You Know



APP QR CODE

Open 'RBC Mobile' in App Store

rio

od to use QR code because...

ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore e
magna aliqua. Ut enim ad minim veniam,



[Manual Capture](#)

Capture QR Code

[n for easy step instruction](#)

SE SLO-MO

VIDEO

PHOTO

SQUARE

PANO

